

## Head of Project and Service Management (M/F)

Luxembourg

Our client:

Our client is a leading international banking group.

They offer:

- An interesting, exciting position in a striving, highly motivated, multicultural and fast paced environment.
- Lead of the Project and Service Management department with overall responsibility of the business change, strategic business transition and Service Management of the bank.
- Management of the Program and Project Portfolio for the Bank and its branches throughout Europe.
- Closely interact and manage all key partners in the business and work with the bank's headquarters, i.e. business, COO and IT teams.
- Prioritize and lead all aspects of the change and transformation related book-of-work for the Luxembourg platforms across the various business divisions and regulatory initiatives.
- Advises senior management of the Bank on change initiatives, including regulatory, digital and platform transformation.
- Demonstrates initiative and creativity in developing and implementing strategic programs related to the business and the platform model.
- An attractive compensation package, including social benefits.

Your technical skills:

- Bachelor or Master Degree in Banking, Economics, Project Management or any related field.
- 12+ years of relevant working experience in the Financial Services industry in Luxembourg, ideally within the Banking sector with exposure to Private Banking and Depository Bank in an international environment.
- Excellent knowledge of banking products, processes and regulations as well as the respective IT landscape.

- Advanced project and portfolio management skills.
- Outstanding communication, analytical, conceptual and presentation skills including the ability to manage senior partners effectively.
- Solution oriented, highly proactive and able to prioritize effectively.
- Flexibility, dedication and a strong sense of ownership describe your work ethics.
- Result oriented with ability to multi-task and strong attention to detail.
- Strong leadership skills with proven management experience.
- Ability to lead and drive large teams through all stages of the project lifecycle.
- Excellent oral and written command of English, French or German would be a considerable asset.